

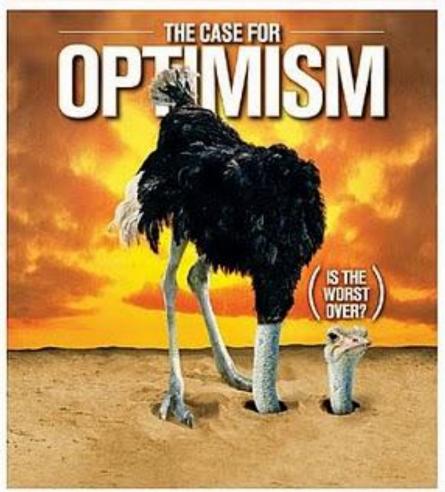


# Jason Stein Editor





# BusinessWeek









# **OPTIMISM**

is lack of information

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# **Automotive News**

### Audi to build cars in North America

has decided to build a vehicle assembly plant in North America and is considering an additional engine and transmis-

ity. Audi CEO Rupert Stadler said all deci-shared with VW division.

sions will be made within three years.

### Engine, transmission plant also considered

INGOLSTADT, Germany — Audi AG production capacity in the U.S., "Stadler sales in the United States. Stadler said in an interview here. "The question Stadler said Audi plan

only is when."

An Audi source also told Automotive News that the carmaker is considering 2015. Volkswagen Group's premium brand is building an engine and transmission completing details of the assembly plant — including models, location and capac — content. That second plant could be delivery times are still too high."

"It is totally clear that we need new set a sales record in 2010 with 101,629 Under Audi's "Strategy 2020" plan, 2020. ISS

Stadler said Audi plans to increase

U.S. sales by 10 to 20 percent this year and could surpass 150,000 units by "Our dealers currently ask for more

On July 1, Audi had a 21-day supply of Inventory is an issue for Audi, which vehicles in the United States.

double its global sales by the end of the decade. Last year, Audi sold 1.1 million

The original goal of 1.5 million cars for 2015 will be reached a year earlier than planned. Stadler said. and by 2020 Audi wants to sell 2 Globally Audi's lineup will

increase from 38 models this



# GM'S SONIC B

How a small car is helping rewrite labor costs in a U.S. plant. Maybe even at a profit.

BY MIKE COLIAS AND DAVID BARKHOLZ

ETROIT - Inside General Motors' sprawling Orion Township assembly plant, nearly 100 workers pick through a jumble of components for power mirrors, heated seats and other trim parts for the new Chevrolet Sonic. For easy plucking on the assembly line, the parts are sorted neatly into a single plastic bin for each car.

GM says the system of sequencing parts into tidy kits for line workers is a game-changer that will boost productlyity. And the workers doing the sorting are not GM employees. They're UAW workers employed by an outside supplier and paid about \$20 an hour, including benefits, far less than GM's Orion workers. Both the parts sorting and outsourcing are examples of how GM has rewritten its manufacturing playbook for Orion, a suburban Detroit plant where workers will begin assembling the only U.S.-built subcompact car next month.

Historically, small U.S.-built cars lose money. Small price tags on small cars leave little breathing room for automak-ers to build them profitably in the United States, where labor costs can run several times that of, say, Mexico.

But GM and the HAW say they've ent the formula for making the Sonic profitably in the United States. An Automo-tive News analysis shows GM will cut roughly \$450 in assembly plant labor cost per car — a savings of nearly 40 per-cent of the roughly \$1,160 in costs it

see ORION, Page 36



Small car, big savings



In its bid to build the Chevrolet Sonic subcompact profitably in the United States, GM will slash roughly \$72 illion in assembly plant labor costs per year. Breakdown of annual savings: \$25 million 500 Tier 2 UAW of full-wage UAW

\$18 million 60% fewer workers

\$19 million 400-500 employees from outside suppliers, than Tier 2 workers

\$10 million Transportation costs from having performed on-site

■ Some UAW production team members' work. I PAGE 36 I ■ GM plans to build the Sonic

# SUPPLIES STREETS OF STREET

El Centro Motors in California is a benchmark Ford store for teaching staff and customers about Sync and MyFord Touch.

### Getting in sync with Ford's technology

Small Calif. store is benchmark for staff, training

Consumers had embraced Ford Motor Co.'s earlier Sync hands-free coutrols system. But they were rebelling
against the Melvan Teach and the country of the against the MyFord Touch system of

touch-pad controls.

Nesselhauf sat down with his tech-savvy

The solutions that came out of their brainstorming session have made El

So, in a proactive move early last year.

63-year-old California dealer Dennis

Ford dealerships for training staff and MyFord Touch is a puzzle. I PAGE 421

educating customers on features such

as Sync and MyFord Touch.
The dealership's several new proce-















































# **Automotive News**

INSIDE TODAY

**Best Buy wants** to sell EVs

Best Buy is knocking on the doors of startup electric

vehicle companies and

established automakers

well as chargers and

connectivity | PACE 6 |

Why? The giant electronics retailer wants to sell EVs, as

Detroit's automakers now have competitive lineups and better balance sheets. Meanwhile, the earthquake and tsunami catastrophe is sucking production out of Japan.



■ Japanese brand share 35.5% in April, down 3.4 points

- Toyota, Nissan expect to lose money for next 6 months
- Toyota CEO Akio Toyoda predicts end of year before full production
- Honda says it will suspend June and orders for

#### View from the ton: A bright 2011

Mark Fields, Ford president of the Americas, and Doug Speck, CEO of Volvo Cars o North America, explain in separate interviews why they're optimistic about the rest of this year. Ford is insulated from Japan's problems, says Fields, And Speck will have more PAGES 17 AND 18

#### For a video version of the Fields interview, go to autonews.com/fieldsvideo

#### >> On the Web

This week at autonews.com again get praise from shareholders? Ford holds its annual meeting.

### The post-quake world Industry's in upheaval, and Detroit 3 are on the muscle

#### Lindsay Chappell and Jason Stein

Detroit is up. Japan is down. Toyota is losing market share and General Motors is awash in Who'd-a thought?

This is clearly not the same plot the auto industry has been following for the past few years. This is a paradigm change in an American auto industry accustomed to decades of tough times for Detroit.

"The renaissance of the Detroit 3 is well on the way," AutoNation CEO Mike Jackson told

#### "The renaissance of the Detroit 3 is well on the way."

MIKE JACKSON AutoNation CEO

Automotive News last week. "The profit results, product lineup and consumers' opinion will allow the domestics to have market share growth for the second year in a row. We will see a remarkable recovery in market share as the domestics drive toward 50 percent." Elash back just five years: Detroit was the

ter year. Ford Motor Co. suffered from poor quality and botched vehicle launches. Chrysler Group's lousy performance was about to earn it a divorce and good-riddance from Germany's Daimler. At GM, the buzzards were circling in the guise of stock specu-

All the while the lananese auto industry grew bigger, richer and more prominent in the United States. The term "Big 3" was retired in favor of "Detroit 3" to address the rise of

see BOOM, Page 25

## 62 mpg: CAFE debate will reshape industry

Quiet negotiations going on in trucks over the next 13 years, making more of them electrified and from the EPA, the National High-

#### One certainty: More hybrids ahead

requiring automakers to hit 35.5-Washington could change pro-foundly the nature of U.S. cars and my by the 2016 model year. But automakers and regulators

more costly. way Traffic Safety Administration New federal fuel economy and and the California Air Resources

tougher proposal initiated by President Barack Ohama last October That plan calls for a CAFE range of 47 mpg to 62 mpg by the 2025 mod-

The key issue: Industry snokespeople say the 62 mpg CAFE, sought emissions rules took effect Jan. 1, Board already are haggling over a by environmentalists, could be too

One industry ally says hitting 62 mpg would require widespread vehicle electrification, adding nearly \$10,000 to the price of a new vehi-

see CAFE, Page 26



must guide process | PAGE 12 |

Safety vs. mpg: the great debate is back | PAGE 26 |

The players:











































# Output creeps up; more growth ahead in 2012

#### Jesse Snyder

jsnyder@crain.com

Auto production is headed higher, albeit slowly and painfully. Despite the economic gloom, automakers and analysts expect vehicle output to rise the rest of the year and in 2012.

Modest economic upticks are helping, but the main driver of growth is Americans' need to replace the aging heaps that are carrying them through hard times.

"We see growth in 2012 for one reason — vehicles are getting very, very old," Ford senior economist Jenny Lin said last week. The average U.S. vehicle age is 10.6 years, the oldest on record, Ford says.

J.D. Power and Associates forecasts North American light-vehicle production at 12.9 million this year, up 7 percent from 2010, and 13.9 million in 2012, which would be 8 percent higher. IHS Automotive sees 13.0 million this year and 13.7 million next year.

#### Recession?

One wild card in the forecast: the risk of another U.S. recession next year. Power puts the chances of that happening at about 1 in 3, which means manufacturers are staying flexible.

At General Motors, CEO Dan Akerson is preparing for "flattish" 2012 sales, even though GM chief economist Mustafa Mohaterem sees a stronger 2012. The point, says Mohaterem, is to prepare for the worst but be ready to handle better.

"So many things can go wrong around the world that you can't plan on fundamentals driving this thing," he says.

But even if there is a 2012 recession, auto sales and production won't decline below 2011 levels, says Jeff Schuster, Power's chief auto forecaster.

"Even in a double-dip recession, auto sales would be flat or slightly higher next year," he says. "There wouldn't be a huge change because of pent-up demand and need to replace worn-out vehicles."

North American auto output is still headed higher, though not as fast as previously expected, says Joe Langley, a Power production forecaster. After 2012, he sees 6 percent growth in 2013 to 14.8 million light vehicles.

"It's a positive but protracted growth trajectory," he says.

The production pace will pick up 9 percent in the fourth quarter, driven by catch-up output at Toyota and Honda after the March earthquake, says IHS forecaster Mike Jackson. He sees slower growth in the first quarter, but still a stronger overall 2012.

"The questions are about the economy and Europe and its sovereign debt," he says.

The auto industry must overcome other substantial headwinds to fully recover from the steep 2008-2009 downturn. The economic fundamentals that drive auto sales and production — the unemployment rate, housing starts, financial markets and consumer confidence — remain fragile.

#### New products will help

But auto production is being buoyed by new products and factory construction. For example, American Honda Manufacturing will add a second shift this week at its plant in Greensburg, Ind., to build the redesigned 2012 Civic, and Ford will add an 800-worker second shift in Kansas City to assemble the F-150.

Coming new product launches include Ford Fusion and Escape redesigns in early 2012; a redesigned Chevrolet Malibu in January; and a compact sedan to replace Dodge Caliber in early 2012.

#### **Cutting costs helped**

Automakers and major suppliers that slashed costs during the downturn are now profitable and can weather a weak 2012, says Robert Schulz, managing director of corporate and government ratings for Standard and Poor's.

Even if 2012 auto sales are flat, automakers and top suppliers are unlikely to have current credit ratings downgraded, he says.

But Daniel Cheng, head of auto practice for A.T. Kearney, says some small suppliers still have a tough time finding capital for expansion, which could limit production of some models. [AN]











# No incentive war?

### Even as Japanese recover, Akerson sees flat 2012

Mike Colias

ETROIT — General Motors CEO Dan Akerson foresees flat industrywide U.S. auto sales in 2012, but says GM can continue to prosper because of a low breakeven point, sustained in part by the new contract with the UAW.

Akerson's market forecast for 2012 is gloomier than that of many analysts. But he doesn't buy the predictions of a sales-juicing incentive binge as Japanese rivals try to wrest back market share lost during months of inventory shortages.

In an interview with Automotive News last week, Akerson said GM expects industrywide U.S. lightvehicle sales to be "flattish" next year — and that's only if the U.S. economy avoids infection from Europe's debt crisis, which he views as the biggest threat to auto sales and to the global economy.

"As we go into '12, we're looking for kind of a repeat of '11," Akerson said. For 2011, GM predicts U.S. light-vehicle sales will finish around 12.7 million or 12.8 million.

He declined to predict GM's share, but noted the automaker has gained share this year.

Even if industry sales next year are flat, Akerson said, GM should remain solidly profitable and is positioned to win more U.S. market share. GM's share of the U.S. market rose to 20 percent from 19 percent during the first nine months of the year.

see AKERSON, Page 35

### **AKERSON**

# Strong yen puts Japanese rivals in a tough spot

continued from Page 1

Toyota's fell from 15.2 percent to 12.5 percent. Honda's dropped from 10.6 percent to 9 percent.

The new four-year contract GM reached with the UAW, which will add about 1 percent a year to GM's labor costs, "preserved our breakeven point, which is critically important," Akerson said. GM has told analysts it can turn a profit even at a 10.5 million-unit U.S. sales pace, which is at least 16 percent below the sales volume Akerson expects next year.

#### GM in better shape

Akerson also said GM is better able to handle an incentive battle with Toyota and Honda, should one develop.

"The world changes," he said. If Japanese rivals had offered incentives "heavily last year at this time, I think it would have had more of an impact than it would have had this year. Our product line is a lot better, our brands are stronger and I think our public image is better. I think that's true of Ford and Chrysler as well."

One reason for Akerson's caution: He

#### Akerson on:

Here are some of GM CEO Dan Akerson's other comments.

- On the UAW vote ratifying a new GM contract: "I think we got about two-thirds of the vote. At the time that seemed low to me. Now it seems pretty good."
- On UAW contract talks: "People said the first post-bankruptcy negotiation would be telling. I think the second one will be just as telling. Everybody remembers, and it's very painful for a lot of our employees now, but what is it going to be like in 2015?"
- On retaining orphaned customers of brands such as Pontiac and Saturn: "We have traversed that minefield well to date. We can't let our guard down, I don't think, for another four or five years. We need to remember that because someone who bought a Saturn in 2007 may not buy another car until 2014. We'd better be there."
- On being a global automaker: "I went to the Cadillac dealership meeting, it was the first time we've had it in two or three years. There are 1,600 people there, and we picked the top 20 or 25 best Cadillac dealers in America, and then we gave the same award to the top Cadillac producer in China. Now, we're exporting them there, but it isn't all that bad to start laying the groundwork."

thinks the strong yen will hamstring Japanese automakers by squeezing profits on vehicles they export from Japan. That would make it difficult for Toyota Motor Corp. and Honda Motor Co. to get aggressive with incentives as they reload inventories after months of lost production caused by the March earthquake and tsunami.

"The Japanese yen has rallied against the dollar, which makes it tough to be as aggressive, maybe, as they might otherwise be if the yen were weaker," Akerson said.

As recently as June 2010, a dollar in U.S. rev-

enues generated 90 yen. Today it generates just 76 yen.

"I'm not as worried as I might have been" given the currency headwinds facing his Japanese rivals, Akerson said. "It's a competitive market. We'll see what signal is called and what play is called by our competition."

In one sign of the pressure lapanese automakers are under, Honda CEO Takanobu Ito told the Asahi newspaper this month that his company will halve exports of vehicles made in Japan over the next 10 years as a response to the rising yen.



JOE WILSSEN

Akerson: GM now is in better shape to handle an incentive battle with its Japanese rivals.







# **Automotive News**

### Quake alert: Pain now, pain later

#### Now: No parts, crippled plants

#### Hans Greimel

processors, circuit boards, voltage lic paint pigment called Xirallic, regulators, copper foil — the botauto industry stretches far down the earthquake-rattled supply

badly needed aren't even imme- Motor Corp. barraged its Tier 1 diately recognizable as auto parts. Ford Motor Co. has suspended

orders for certain black and red vehicles because a Tier 2 supplier in Japan no longer can make a metal-

The breakdown underscores tleneck in parts slamming Japan's how difficult the recovery will be. For many automakers, it was a big challenge just to pinpoint where the supply chain had Indeed, many of the parts so snapped. After the quake, Toyota

see BASICS, Page 35

### top-selling Japanese Origin nuchos prines

of fuel-efficient used

vehicles even higher

Quake could throw

a monkey wrench into

model launches.

PAGE 35

Parts makers are girding for the second to parts shortages related to the Japan dis-

Mike Colias

Suppliers doubt they'll be able to meet

rate that is substantially higher than where we've been, there will be capacity issues," said Jeffrey Klei, president for NAFTA at

### Later: No capacity for surging demand

Continental Automotive Division Some suppliers tell Automotive News that they're bracing for a North American run half of the year. They expect automakers rate as high as 15 million units in the sector press hard to offset production lost due ond half of the year. Estimates for total 2011 production now are around 13 million.

Analysts say widespread second-quarter production disruptions appear certain. automakers' production targets then.
"If the industry is going to run at a run in Japan have begun to migrate to the Unit-The plant shutdowns plaguing automakers ed States because of a shortage of Japan

see SUPPLIERS, Page 35

INSIDE TODAY

Chrysler showcase called illegal Chrysler's Motor Village L.A.

in downtown Los Angeles is supposed to be a prototype

dealership. But it's just an illegal factory store, says a

California dealer group.



ffordable, attractive, 40-mpg cars have been rolling into showrooms, and more are on the way.

The key word is "affordable," with

prices ranging from just above \$15,000 to slightly less than \$20,000 for a 2011 Ford, Chevy, Hyundai or Smart. This is 40 mpg with a gasoline engine. We're not talking hybrids. The Hyundai Elantra will be the

big-volume 40-mpg car, while 40-mpg versions will be a small percentage of sales for General Motors and Ford, although big in their advertis-Automakers have been developing

technology to meet toughening government standards for miles per gallon and carbon dioxide emissions. The companies realize that some buyers can't afford or don't want hy-

brid technology. Low-priced cars require lower-priced technology, and get high mpg without sticker shock 40-mpg club members

automakers have figured out how to get 40 mpg on the highway at prices people can afford. Take the redesigned 2012 Ford Fo

cus, which Ford began building this "When we saw early on in our de-

velopment that this car was capable of high 30s, we saw that 40 mpg, somewhat of an iconic number, we could reach with a little more aerodynamic actions and a little more tire actions," said Grant Weber, fuel economy engineer for the Focus and the smaller 2011 Fiesta.

The sticker price of entry for 40 mpg or better on the highway ranges from \$15,440 for a Smart at 41 mpg to \$19,585 for the Ford Focus SE that gets 40 mpg with the SFE package. The 40-mpg achievers are making

see 40 MPG, Page 34

	These versions of current and future gasoline engine vehicles get 40 mag highway.			
₩ <sup>1/2</sup> //1	CITY	HIGHWAY	STICKER	
2011 Ford Fiesta SE sedan	29	40	\$16,785	
2011 Ford Flesta SE hatchback	29	40	\$17,285	
2011 Chevrolet Cruze Eco*	28	42	\$18,995	
2011 Hyundai Elantra	29	40	\$15,695	
2011 Smart ForTwo	33	41	\$15,440	
2012 Ford Focus SE sedan	28	40	\$19,585	
2012 Honda Civic HF	-	41	debuts spring	

Ford broadens mix in California Ford-brand sales in California used to be dominated by the F series, Explorer and Mustang. Now the Fusion and Flesta are gaining sales and making Ford a different kind of California competitor. PAGE 6 2012 Hyundai Accent spring 2012 Hyundai Veloster

40 summer

40

- 40 fall

This week at autonews.com: Friday: See how U.S. auto sales fared in March as gasoline prices rose and automakers battled the effects of Japan's earthquake.









2012 Kia Rio

2012 Mazda3







































# Thank you

